PRACTICE PARTICIPATION GROUP

**MINUTES OF MEETING HELD 13th March 25**

Present:

Staff: Angela Allenby, Dr George, Dr Marcel

Patients: Chairman BJE, MSB, JB, BB,

Chairman : BJE opened the meeting

Apologies: HS, AW, JC, JE

**Minutes from last meeting**

Minutes approved by the PPG as a true record.

**Matters Arising:**

None

**Practice Report:**

* **Covid Vaccinations**: Will start again in April for boosters over 75 and Care Homes/Housebound.
* **Mental Health Worker Update** – Bethanie started with us at start of March and has her clinics on Tuesday mornings which are a great asset for mental health issues and follow up as gives more time than a GP appointment.
* **Staff** – Nurse Becky has left now and Nurse Kim is now having regular clinics at the surgery. Currently in quite often as Nurse Clare is on sick leave. We also have Nurse Jayamol who is now doing an extra day per week.
* **Surgery improvements**- 11 windows across the surgery building will be replaced; work is starting w/c 31.3.25 with minimal disruption hopefully. Smart meters for gas and electricity are being fitted this Saturday.
* **GP Registrar**: Marcel has joined the practice in Feb 25 until August as a GP trainee and is currently having several clinics a week which is providing more access for the patients.
* **New Registrations** – Now directed to register online via website or NHS app; forms are a bit more complicated for staff and some people tend to bypass some significant information making it a much harder task. They also come via email and have to be printed.
* **PCLO service** – liaison officer who practice can refer issues with clinic letters, discharge summaries and medication queries to – good service and practice gets issue solved very quickly compared to previous reporting system so hope it will continue to be funded.
* **Interface** clinic appts – Interface is funded work via Chiesi to support with COPD and asthma clinics. First clinic was last week and was very successful which has supported surgery whilst nurse on long-term sick.
* **Inspire Health –** New Private Clinic a few doors down the road from the surgery**.** It also offers NHS assessments and follow ups for St Hughs in Grimsby.
* **CDC Centre –** opening soon – date has been put back but will offer a range of services once open including:
* Northern Lincolnshire & CDC Breathlessness Pathway
* Northern Lincolnshire & CDC Atrial Fibrillation Pathway
* Northern Lincolnshire & CDC Post Menopausal Bleeding Pathway
* Northern Lincolnshire & CDC Palpitation or Suspected Arrhythmia Pathway
* Northern Lincolnshire & CDC Heart Failure Pathway
* Northern Lincolnshire & CDC Atrial Fibrillation & Palpitations Or Suspected Arrhythmia Pathway
* Northern Lincolnshire & CDC Coeliac Pathway
* Northern Lincolnshire & CDC Renal Masses Pathway
* Northern Lincolnshire & CDC Scrotal Lump and Swelling Pathway
* Northern Lincolnshire & CDC Suspected Kidney Stones Pathway

**PPG Forum**

AA has emailed out any information from the PPG Forum and will continue to do so. Nothing to note from last email which was presentation and survey results regarding PPGs in the area.

**Friends & Family Comments**

FFT comments shared with PPG Group for last month:

Really good comments about the staff and practice. February 25 comments only had 1 comment in the Poor category and none in the Very Poor. Discussed the few Poor/Very Poor comments – no repeating themes. All the comments are available to staff to for review at the monthly practice meeting. Angela is happy to discuss any issue with patients however as these are anonymous difficult to address individually. There wasn’t anything specific to focus on. Any comments which directly related to specific staff members are given separately to that member of staff to discuss and reflect.

**Any other business**

* Respect Forms – BJE asked whether they are kept on hospital records. Dr George explained that the form is kept with the patient and should be accessible if an ambulance is called or to whoever is attending the patient. A copy can be put in the patient medical record and uploaded to a portal (EPACCS) that the ambulance service/community would have access to.

Chairman JE wanted the minutes to reflect thanks to the practice manager and staff from the PPG for all their hard work.

No other business – meeting closed.

**Next meeting will be held on Thursday 13th March 24 at 11am**

**(Future meetings planned: Thursday 12th June 25, Thursday 18th September 25)**

**The Patient Participation Group at The Oswald Road Medical Centre welcomes new members to join their meetings. Please inform the reception if you would like to attend the meetings.**